



MODULAR HOUSING ASSOCIATION PRAIRIE PROVINCES

## CODE OF ETHICS.

ALL MEMBERS AGREE TO:

**ADHERE**

only to those selling practices, which provide customers with a clear and definite understanding of their obligations to each other, and always do business in a fair and honest manner.

**REPRESENT**

to the best of their knowledge the true facts as to the general and specific conditions of modular and/or manufactured homes.

**CLEARLY**

express in writing, the terms and conditions of all sales contracts, including warranty(s).

**UNDERTAKE**

to provide the highest level of service at a reasonable cost to all customers.

**ACCURATELY**

and truthfully describe in all advertising, the product or service offered for sale and the terms under which, it might be purchased.

**DEDICATION**

in ensuring the relationship between the customer, retail sales and service providers, and manufacturer will be predicated on trust, value, service, and the quality of product shall stand above all other factors in developing that relationship.

**COOPERATE**

fully with the MHA in verifying compliance with the spirit and intent of the Bylaws and Code of Ethics of the Association.

**AVOID**

all conduct or practices likely to discredit or do injury to the Modular and/or Manufactured Housing Industry and/or MHA members.

**OPERATE**

so as to extend the effectiveness of the MHA by freely exchanging information, experience and research in order to continuously improve the housing produced and delivered by the industry.